When It Comes to Your Care - SAFETY FIRST!

Concord Hospital continues to follow Governor Sununu's guidelines regarding how to restart clinical services previously stopped due to COVID-19. To do this in as safe a manner as possible, the Hospital is assessing each service and ensuring that before it is restarted, we are able to provide staff and patients the safest possible experience. Services that are beginning to restart include `time sensitive’ surgeries and all support services needed for such surgeries including pre-surgical testing, office visits and inpatient units. Additional services are also being assessed for restarting as soon as allowed.

*Concord Hospital has many protections in place, so please don’t wait to get urgent or emergency care you need.*

**Screening, Testing and Support**

- Since **March 16, 2020, 1,408 patients** have visited Concord Hospital Medical Group’s (CHMG) dedicated COVID-19 screening/testing site.
- As of May 15, the Concord Hospital health system has ordered **COVID-19 tests for approximately 2,842 patients**. To date, **the Hospital has received results for 2,661 patients, which includes 107 COVID-19 positive results**. Of the 107 positive results, **six patients are currently hospitalized at Concord Hospital**.
- Concord Hospital’s **COVID-19 Screening and Education Hotline (603) 789-9123** is staffed daily from **8 a.m. – 5 p.m. Since March 27, 2020**, Hotline staff have fielded **618 calls**.
- COVID-19 screening is available In Parking Lot E on the Concord Hospital campus for **any community member** who is experiencing a fever or non-critical respiratory symptoms, such as a cough or shortness of breath. **The screening tent is open daily from 8 a.m. – 5 p.m. Since March 26, 2020, 339 patients** have been triaged at this site.

**Service Changes**

- **Cancer hasn’t taken a break during the COVID-19 pandemic and our friends and neighbors with cancer still need support**
  Rock ‘N Race, presented by Merrimack County Savings Bank to benefit the HOPE Resource Center at the Payson Center for Cancer Care, goes the social distance in a virtual event for 2020. With a $150,000 gift from their private foundation, Norm and Melinda Payson are providing a dollar for dollar match for the contributions participants raise to support their run or walk between now and June 30. **For more information, visit rocknrace.org**
- In response to social distancing practices and to protect some of our most vulnerable patients, **Concord Hospital Payson Center for Cancer Care’s Cancer Survivors Day, scheduled for June 7, is cancelled for this year.**
- **Concord Hospital Medical Group (CHMG) practices are all open** and seeing patients or are conducting telemedicine/remote visits. Since **March 17, 2020**, CHMG has provided **20,939 virtual visits**.
- **Area residents who do not have a primary care physician may call Concord Hospital Physician Referral Line at (603) 224-7879 or (800) 322-2711** to get connected to ongoing care.
WE FEEL THE LOVE!

Members of YOUR CONCORD HOSPITAL are both humbled and grateful for the outpouring of support and the contributions, both in-kind and financial, from community members. THANK YOU!

Our current wish list includes:

- New N-95 masks;
- Non-latex gloves (any size);
- Hand sewn cloth masks; [https://www.deaconess.com/How-to-make-a-Face-Mask](https://www.deaconess.com/How-to-make-a-Face-Mask)
- ‘Half-face’ respirators rated P95 or above;
- Surgical caps with ties and buttons near the ears (NOT the bouffant style);
- Simple elastic headbands with buttons for masks;
- New digital thermometers;
- Unscented hand lotion;
- Hand sanitizer.

Contributions may be delivered to the Hospital’s Visitor Entrance daily from 5:30 a.m. to 8:00 p.m.

Items can also be shipped to:

Concord Hospital Donated Supplies
C/o Ken Kroh
250 Pleasant Street, Concord, NH 03301

Previous Media Updates may be found at concordhospital.org.

Beauty amid the chaos

A Concord Hospital staff member came across several beautiful signs of hope and inspiration while walking on Winant Trail in Concord.