Your Safety is Assured

Patients and community members may feel assured in seeking care at Concord Hospital where we employ rigorous cleaning and disinfecting practices. While we are caring for hospitalized COVID-19 patients, those patients are contained in dedicated specially purposed patient care units separated from general patient care units.

Screening, Testing and Support

- Through April 13, 32 people visited Concord Hospital Medical Group’s dedicated COVID-19 screening/testing site. To date, 751 patients have been screened at a CHMG screening/testing site.

- As of April 14, 2020, the Concord Hospital health system has ordered COVID-19 tests for approximately 1,009 patients. To date, the Hospital has received results for 992 patients, which includes 51 COVID-19 positive results. Of the 51 positive results, four patients are currently hospitalized at Concord Hospital.

- Concord Hospital’s COVID-19 Screening and Education Hotline (603) 789-9123 is staffed daily from 8 a.m. – 5 p.m. As of April 13, 2020, Hotline staff have fielded 323 calls.

- COVID-19 screening is available in Parking Lot E on the Concord Hospital campus for any community member who is experiencing a fever or non-critical respiratory symptoms, such as a cough or shortness of breath. The screening tent is open daily from 8 a.m. – 5 p.m. To date, 146 patients have been triaged at this site.

Wearing a Mask is Protection for Everyone.
Service Changes and Hours of Operation

Concord Hospital Medical Group (CHMG) practices are all open and seeing patients or are conducting telemedicine/remote visits. On April 13, CHMG provided a total of 497 virtual visits. To date, a total of 9,048 virtual visits have been provided.

Concord Hospital’s Emergency Department remains OPEN 24/7 to treat patients for injuries and ailments. Additionally, Concord Hospital Walk-In Urgent Care at Horseshoe Pond is OPEN and treating patients from 9 am-5 pm, 7 days/week.

Cardiac Associates in Concord and Laconia  Monday – Friday, 8:30am - 4:30pm
Concord Hospital Cardiothoracic Surgery  Monday – Friday, 8:00 am - 4:30pm
Concord Pulmonary Medicine   Monday – Friday, 8:00am - 4:30pm
Concord Hospital Medical Group Neurology Associates  Monday – Friday, 8:00am - 4:30 pm (primarily telehealth visits)
Concord Dermatology  Monday – Friday, 8:00am - 4:30pm (primarily telehealth visits)
Concord Plastic Surgery  Monday – Friday, 8:00 am - 5:00 pm
Concord Surgical Associates  Monday – Friday, 8:00 am - 5:00 pm
Concord Hospital Medical Group Infectious Disease  Monday – Friday, 8:00 am - 4:30pm
Concord Endocrinology  Monday – Friday, 8:00 am - 4:30pm (primarily telehealth visits)
Concord Hospital Center for Urologic Care  Monday – Friday, 8:30 am - 5:00 pm
Concord Hospital Wound Healing Center  Monday – Friday, 7:00 am – 5:00 pm
Concord OB-GYN  Monday – Friday, 8:00 am - 5:00 pm
Pre-Natal Clinic in Laconia  Monday – Friday, 8:00 am - 4:00 pm
Concord Hospital Breast Care Center  Monday – Friday, 8:00 am - 3:00 pm
Concord Hospital Ambulatory Care Center (ACC)  Monday – Friday, 7:00 am - 5:00 pm and weekends by appointment only.
Concord Hospital Occupational Health  Monday 7:30 am - 4:30 pm and Thursday 7:00 am - 3:30 pm
Center for Sports Medicine & Rehabilitation and Rehabilitation Services at Horseshoe Pond are both open Monday – Friday, 8:00 am - 4:30 pm.
Concord Imaging Center at Horseshoe Pond 9:00 am - 5:00 pm, 7 days/week by appointment.
Concord Imaging Center in Pillsbury Medical Office Building 8:00 am - 3:00 pm, Monday – Friday by appointment and for walk-ins.
Concord Hospital Outpatient Laboratory Services  Patients should call their lab site location to confirm hours.

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OUR WISH LIST

Concord Hospital continues to be grateful for the outpouring of support and the contributions, both in-kind and financial, from our community members. Our current wish list includes:

- New N-95 masks;
- Hand sewn masks; [https://www.deaconess.com/How-to-make-a-Face-Mask]
- Simple elastic headbands with buttons for masks;
- ‘Half-face’ respirators rated P95 or above;
- Surgical caps with ties and buttons near the ears (not bouffant style);
- New digital thermometers;
- Unscented hand lotion;
- Hand sanitizer;
- Individually wrapped hard candies and mints.

Contributions may be delivered to the Hospital’s Visitor Entrance daily from 5:30 a.m. to 8:00 p.m.

Items can also be shipped to: Concord Hospital Donated Supplies
c/o Herman West
250 Pleasant Street, Concord, NH 03301

Previous Media Updates may be found at concordhospital.org.

COLE Gardens dropped off a bucket of blue carnations for Hospital staff – Thank you!

“For all those who care for the sick, and working extraordinary hours during these challenging days, we care about you! Please take a blue carnation.”

– COLE Gardens