Your Safety is Assured

Patients and community members may feel assured in seeking care at Concord Hospital where we employ rigorous cleaning and disinfecting practices. While we are caring for hospitalized COVID-19 patients, those patients are contained in dedicated specially purposed patient care units separated from general patient care units.

Screening, Testing and Support

- Through April 12, 14 people visited Concord Hospital Medical Group's dedicated COVID-19 screening/testing site. To date, 719 patients have been screened at a CHMG screening/testing site.

- As of April 13, 2020, the Concord Hospital health system has ordered COVID-19 tests for approximately 976 patients. To date, the Hospital has received results for 945 patients, which includes 48 COVID-19 positive results. Of the 48 positive results, three patients are currently hospitalized at Concord Hospital.

- Concord Hospital’s COVID-19 Screening and Education Hotline (603) 789-9123 is staffed daily from 8 a.m. – 5 p.m. As of April 12, 2020, Hotline staff have fielded 315 calls.

- COVID-19 screening is available in Parking Lot E on the Concord Hospital campus for any community member who is experiencing a fever or non-critical respiratory symptoms, such as a cough or shortness of breath. The screening tent is open daily from 8 a.m. – 5 p.m. To date, 136 patients have been triaged at this site.

- Cloth Mask Distribution
  For the safety of our patients, visitors and staff, beginning today all patients and visitors entering the Hospital building were provided a cloth mask to wear while in the building per the recommendation of Centers of Disease Control Prevention (CDC). Upon leaving the facility, they are asked to return the mask to the collection containers located at exit doors for laundering.

  Beginning on Tuesday, April 14, all patients and visitors entering the Memorial/Pillsbury Medical Office Buildings on the Hospital campus will be provided a cloth mask to wear while in the building per the recommendation of Centers for Disease Control Prevention (CDC). They will be asked to return the mask to the collection containers located at exit doors for laundering.

Wearing a Mask is Protection for Everyone.
Service Changes and Hours of Operation

Concord Hospital’s Emergency Department remains OPEN 24/7 to treat patients for injuries and ailments. Additionally, Concord Hospital Walk-In Urgent Care at Horseshoe Pond is OPEN and treating patients from 9 am-5 pm, 7 days/week.

Cardiac Associates in Concord and Laconia  Monday – Friday, 8:30am - 4:30pm
Concord Hospital Cardiopulmonary Medicine  Monday – Friday, 8:00 am - 4:30pm
Concord Pulmonary Medicine  Monday – Friday, 8:00am - 4:30pm
Concord Hospital Medical Group Neurology Associates  Monday-Friday, 8:00am - 4:30 pm (primarily telehealth visits)
Concord Dermatology  Monday – Friday, 8:00am - 4:30pm (primarily telehealth visits)
Concord Plastic Surgery  Monday – Friday, 8:00 am - 5:00 pm
Concord Surgical Associates  Monday-Friday, 8:00 am - 5:00 pm
Concord Hospital Medical Group Infectious Disease  Monday – Friday, 8:00 am - 4:30pm
Concord Endocrinology  Monday – Friday, 8:00 am - 4:30pm (primarily telehealth visits)
Concord Hospital Center for Urologic Care  Monday – Friday, 8:30 am - 5:00 pm
Concord Hospital Wound Healing Center  Monday – Friday, 8:30 am - 5:00 pm
Concord OB-GYN  Monday – Friday, 8:00 am - 5:00 pm
Pre-Natal Clinic in Laconia  Monday – Friday, 8:00 am - 4:00 pm
Concord Hospital Breast Care Center  Monday-Friday, 8:00 am - 3:00 pm
Concord Hospital Ambulatory Care Center (ACC)  Monday – Friday, 7:00 am - 5:00 pm and weekends by appointment only.
Concord Hospital Occupational Health  Monday and Thursday, 8:00 am - 4:30 pm
Center for Sports Medicine & Rehabilitation and Rehabilitation Services at Horseshoe Pond are both open Monday-Friday, 8:00 am - 4:30 pm.
Concord Imaging Center at Horseshoe Pond  9:00 am - 5:00 pm, 7 days/week by appointment.
Concord Imaging Center in Pillsbury Medical Office Building  8:00 am - 3:00 pm, Monday – Friday by appointment and for walk-ins.
Concord Hospital Outpatient Laboratory Services  Patients should call their lab site location to confirm hours.
Concord Hospital Medical Group (CHMG) primary care practices are all open and seeing patients or are conducting telemedicine/remote visits. Through April 10, CHMG provided a total of 479 virtual visits.
To date, a total of 8,543 virtual visits have been provided.

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OUR WISH LIST

Concord Hospital continues to be grateful for the outpouring of support and the contributions, both in-kind and financial, from our community members. Our current wish list includes:

- New N-95 masks;
- ‘Half-face’ respirators rated P95 or above;
- Hand sewn masks;
- New digital thermometers;
- Hand sanitizer.

https://www.deaconess.com/How-to-make-a-Face-Mask

Contributions may be delivered to the Hospital’s Visitor Entrance daily from 5:30 a.m. to 8:00 p.m.

Items can also be shipped to:

Concord Hospital Donated Supplies

c/o Herman West

250 Pleasant Street, Concord, NH 03301

Roses are meant to say THANK YOU!

“When you are outside the walls of the Hospital, you realize the incredible responsibility and caring of those working inside the Hospital. I just wanted to let you know, YOU are appreciated!”

– Jeffrey Ginn

CONTINUED ON NEXT PAGE
The Association of Healthcare Philanthropy (AHP) has launched a national giving campaign to support hospitals, by linking people directly and quickly to the hospital of their choice. All donations go directly to help hospitals purchase personal protective equipment (PPE) for healthcare workers and other desperately needed resources to fight COVID-19. Please support Concord Hospital by visiting protecttheheroes.org.