

UPDATED

March 19 2020

# COVID-19

- **Concord Hospital's Substance Use Services program has been relocated to Concord Hospital Center for Health Promotion located at 49 South Main Street in Concord.** Only individual counseling and medication management services are being provided. No group counseling sessions will occur. Inpatient consultations for substance use will continue daily at Concord Hospital from 9 a.m. to 5 p.m. Monday through Friday.
- **To date, Concord Hospital has not had any patient test positive for COVID-19.**
- **Concord Hospital is currently screening patients with respiratory symptoms for both influenza and COVID-19 as appropriate.** At this time, insurance companies are covering the specific COVID-19 test with no patient out-of-pocket expense. However, patients being tested for COVID-19 are also being tested for other respiratory illnesses that do require an out-of-pocket expense. The out-of-pocket costs can range from \$50-\$200 depending on the test ordered and a patient's insurance coverage. Insurance companies are changing their policies often to provide expanded coverage for COVID-19 testing and treatment so pricing estimates may change.
- **Concord Hospital has implemented a telecommuting policy to allow employees to work at home for all or part of their workweek as appropriate.** Concord Hospital considers telecommuting to be a viable, flexible work option when both the employee and the job are suited to such an arrangement.

Making  
a difference  
in lives  
every day.



**Today, we have another comforting example of neighbors supporting our COVID-19 effort.**

A schoolteacher from Bow who is hunkering down at home ventured out to deliver a package of face masks to the Hospital. The grateful teacher thanked the Hospital for all we do to help keep the community healthy. She said she hopes the masks can help prevent or slow the spread of COVID-19.