

UPDATED

March 18 2020

COVID-19

- **As of March 18, 2020, access to the Memorial and Pillsbury Medical Office Buildings on Concord Hospital's campus is limited.** Everyone will be screened prior to entry. Concord Hospital's Main Entrance remains closed indefinitely.
- **The Concord Hospital health system has ordered COVID-19 testing for processing by the State for approximately 135 patients. To date, Concord Hospital has not had any patient test positive for COVID-19.**
- **Personal protective equipment and cleaning supplies are being monitored** to ensure the Hospital is in the best position possible given the worldwide shortages that are occurring. We currently have adequate supplies to meet demand in the most efficient way possible and are not rationing any equipment or products.
- **All outpatient physical therapy, occupational therapy and speech therapy appointments have been canceled. In addition, the pulmonary rehabilitation and cardiac rehabilitation departments are closed.**
- **All Concord Hospital Medical Group practices have canceled all non-essential patient appointments through the end of this week.** Non-essential appointments include routine visits, well child visits, annual wellness visits and routine chronic disease follow-up appointments.
- **CHMG primary care patients should call their CHMG provider if they are experiencing a fever or respiratory issues OR have questions about COVID-19 and their health.** CHMG providers will conduct a screening evaluation via phone and determine if the patient should be scheduled for further evaluation or testing at one of our dedicated screening sites.
- **Concord Hospital Medical Group (CHMG) has opened a dedicated evaluation and testing site as well as a centralized primary care phone triage process.** The goal is to appropriately screen and triage patients with respiratory concerns and direct them to the most appropriate clinical setting based on their clinical profile. The central triage office is staffed by primary care registered nurses with a physician present to assist as needed.

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a difference
in lives
every day.



People from our region and beyond continue to step up to support our COVID-19 efforts. An out-of-state visitor who acknowledged the great care provided in the Hospital's Emergency Department on a visit to the state contacted us today to offer help. Because of his profession, he has a supply of N-95 masks on hand. He is shipping two cases of the masks to Concord Hospital to use during this challenging time.