

COVID-19

Capital Region community members may feel confident in Concord Hospital's preparation to respond to local cases of the coronavirus (COVID-19). Clinical personnel are well-versed in infection control processes. Still, the highly contagious nature of this virus calls for heightened response.

Due to increased COVID-19 activity throughout the State and new recommendations received from NH Department of Health and Human Services, Concord Hospital has recently implemented several changes to take effect at midnight on Tuesday, March 17, 2020.

- **Concord Hospital is delaying elective surgeries and procedures** amid the evolving COVID-19 situation. Staff are reaching out to patients who are scheduled for surgeries or procedures that meet the criteria for delay. Patients should contact their provider if they have additional questions.
- **Concord Hospital is changing its visitation policy to help prevent the spread of COVID-19.**
To protect the health and safety of patients and staff we are restricting patient visitors with a few exceptions:
 - **Pediatrics** – parents or guardians only;
 - **Maternity** – partner only;
 - **Patients at the end-of-life** may have one visitor at a time.
- **All allowed visitors will be screened at each entrance.**
- **Anyone bringing patients for outpatient services will need to drop off and pick up the patient, not wait in the Hospital or a patient care unit.**
- **Community members are restricted from the Hospital Cafeteria.**
- **Patients and allowed visitors may only enter at one of the Hospital's following entrances:** Main Entrance, Visitors Entrance, Emergency Department, Wound Healing Center and Payson Center for Cancer Care.
- **Concord Hospital is suspending all Hospital volunteers until further notice** as part of our efforts to help prevent the community spread of COVID-19.
- **Students from any outside schools/programs are being restricted from the organization through the end of March.**
- **All classes and support groups held at Concord Hospital and Concord Hospital Center for Health Promotion are canceled until further notice.**

IN ADDITION

- **Concord Hospital Medical Group (CHMG) primary care patients** should contact their CHMG provider with concerns and questions about the virus and their health;
- **People who do not have a primary care provider** should seek care at Concord Hospital Walk-In Urgent Care or another outpatient practice;
- **Community members** should only use the Hospital's Emergency Department for truly emergent needs.