

**Concord Hospital**  
**Year 2011 Community Benefit Inventory and Valuation**  
*Activity by Category*

<b>A. Community Health Services</b>							
<i>Program/Service</i>	<i>Population Definition</i>	<i>Number Served</i>	<i>Number Occurrences</i>	<i>Expenses</i>	<i>Revenue</i>	<i>Community Benefit</i>	<i>Previous Year</i>
1. Community Health and Wellness Education	All Community Members	4,424	27,391	\$946,426	\$603,569	\$342,857	\$325,959
2. Parenting Support and Education	All Community Members	244	1,851	\$261,977	\$791	\$261,186	\$258,041
3. Tuition Assistance for Community Health Programs	All Community Members	111		\$7,946	\$0	\$7,946	\$11,728
4. Youth and Teen Services	Youth and Teens	122	684	\$53,706	\$41,633	\$12,073	\$13,195
5. Screenings and Fairs	All Community Members	3,449		\$90,653	\$0	\$90,653	\$73,284
6. Injury Prevention	All Community Members	577	528	\$38,175	\$520	\$37,655	\$32,251
7. Educational Promotions/Publications	All Community Members	221,800		\$77,803	\$0	\$77,803	\$75,212
8. Seniors Education and Outreach	Seniors	710	24	\$4,200	\$0	\$4,200	\$4,000
9a. Prescription Assistance and 9b. Financial Counseling	Low Income, Underinsured, Uninsured	2,943 5,227		\$711,547	\$190,120	\$521,427	\$566,211
10. Physician Referral Line	Community Members without Primary Care Physician	1,678		\$37,500	\$0	\$37,500	\$37,564
11. Community Focused Care Management	Low Income, Underinsured, Uninsured	1,258	7,285	\$439,479	\$0	\$439,479	\$379,766
	<b>Subtotals</b>	<b>242,543</b>	<b>37,763</b>			<b>\$1,832,779</b>	<b>\$1,777,211</b>
<b>B. Health Professions Education</b>							
<i>Program/Service</i>	<i>Population Definition</i>	<i>Number Trained</i>	<i>Number Occurrences</i>	<i>Expenses</i>	<i>Revenue</i>	<i>Community Benefit</i>	<i>Previous Year</i>
1. Physician Training	Physicians	3,163	344	\$115,569	\$3,114	\$112,455	\$107,212
2. Nurse, Technician Training (reporting change 2008)	Nurses and Clinical Professionals	448	1,414	\$338,369	\$0	\$338,369	\$308,345
3. Paramedic/EMT Training & Support	Paramedics and EMTs	414	24	\$333,383	\$5,754	\$327,629	\$263,701
4. Simulation and Education Center	All Clinical Professionals	1,421		\$510,190	\$38,516	\$471,674	\$508,741
5. Graduate Medical Education/Residency*	Graduate Medical Students	23		\$7,743,778	\$4,551,127	\$3,192,651	\$3,321,012
6. Job Shadow Initiative	Community Members/Students	181	243	\$39,120	\$0	\$39,120	\$35,000
	<b>Subtotals</b>	<b>5,650</b>	<b>2,025</b>			<b>\$4,481,898</b>	<b>\$4,544,011</b>
<b>C. Subsidized Health Services</b>							
<i>Program/Service</i>	<i>Population Definition</i>	<i>Number Served</i>	<i>Number Contacts</i>	<i>Expense</i>	<i>Revenue</i>	<i>Community Benefit</i>	<i>Previous Year</i>
1. Spiritual Care	All Community Members	10,704		\$605,200	\$0	\$605,200	\$573,397
2. Programs for Chronic Health Conditions							
2a. Cardiac	Special Medical Needs	2,298	26,550	\$428,121	\$260,492	\$167,629	\$185,241
2b. Pulmonary	Special Medical Needs	609	5,397	\$221,956	\$100,786	\$121,170	\$126,951
2c. Diabetes	Special Medical Needs	3,042	7,819	\$483,628	\$0	\$483,628	\$434,054
2d. Cancer	Special Medical Needs		2,895	\$403,864	\$120,104	\$283,760	\$350,302
2e. High Cholesterol	Special Medical Needs	1,495	1,935	\$817,883	\$251,119	\$566,764	\$936,297
2f. Obesity	Special Medical Needs		3,541	\$77,919	\$0	\$77,919	\$68,070
3. Substance Abuse Services	Special Medical Needs	1,404	3,550	\$627,612	\$96,926	\$530,686	\$509,001
4. Patient Therapeutic Activities	All Patients		3,867	\$167,946	\$4,520	\$163,426	\$225,478
5. Emergency Department	All Community Members		67,475	\$17,660,387	\$17,184,090	\$476,297	\$502,545
6. Family Health Centers Subsidy	Low Income, Underinsured, Uninsured	11,096	42,285	\$8,494,472	\$5,805,136	\$2,689,336	\$2,914,390
7. Behavioral Health Subsidy	Special Medical Needs	1,271		\$5,381,748	\$2,832,370	\$2,549,378	\$2,252,641
8. Radiology Mobile X-Rays for Nursing Home Patients	Special Medical Needs		3,607	\$499,692	\$362,189	\$137,503	\$166,336
9. Riverbend Mental Health Support in Emergency Dept	Special Medical Needs	1,424	2,061	\$845,249	\$0	\$845,249	\$828,744
10. Concord Hospital Breast Care Center	All Community Members	1,753		\$554,005	\$99,290	\$454,715	\$465,720
11. Physician Practice Subsidy	All Community Members		141,155	\$24,745,576	\$21,424,770	\$3,320,806	\$4,209,071
12. Family Health Center Dental Clinic Subsidy	Low Income, Underinsured, Uninsured	916	2,968	\$624,672	\$287,044	\$337,628	\$361,039
	<b>Subtotals</b>	<b>36,012</b>	<b>315,105</b>			<b>\$13,811,094</b>	<b>\$15,109,277</b>

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<b>D. Research</b>							
<i>Program/Service</i>	<i>Population Definition</i>	<i>Number Served</i>	<i>Number Contacts</i>	<i>Expense</i>	<i>Revenue</i>	<i>Community Benefit</i>	<i>Previous Year</i>
7. Clinical Trials (Cancer/Cholesterol)	Chronic and Special Medical Needs	48		\$310,181	\$79,886	\$230,295	\$368,587
	<b>Subtotals</b>	<b>48</b>				<b>\$230,295</b>	<b>\$368,587</b>
<b>E. Financial Contributions</b>							
<i>Program/Service</i>	<i>Population Definition</i>	<i>Number of Hours</i>	<i>Number Occurrences</i>	<i>Expenses</i>	<i>Revenue</i>	<i>Community Benefit</i>	<i>Previous Year</i>
1. Staff Volunteering Paid Time	All Community Members	1,288		\$39,686	\$0	\$39,686	\$28,600
2. Conference Room Use by Community Organizations	All Community Members		2,238	\$50,064	\$0	\$50,064	\$58,947
3. Grants and Cash Donations	All Community Members		213	\$570,589	\$0	\$570,589	\$493,838
4. In-Kind Contributions	All Community Members		58	\$39,600	\$0	\$39,600	\$132,051
5. Taxi/Shuttle Services for Patients	All Community Members		237	\$3,987	\$0	\$3,987	\$4,469
6. Facility and Service Subsidy for CRHC Affiliates	Capital Region Health Care Affiliates		6	\$14,442	\$0	\$14,442	\$29,870
7. Fundraising Event Expense	Low Income, Underinsured, Uninsured Children		5	\$321,903	\$0	\$321,903	\$247,948
	<b>Subtotals</b>	<b>1,288</b>	<b>2,757</b>			<b>\$1,040,271</b>	<b>\$995,723</b>
<b>F. Community Building Activities</b>							
<i>Program/Service</i>	<i>Population Definition</i>	<i>Number of Hours</i>	<i>Number Occurrences</i>	<i>Expenses</i>	<i>Revenue</i>	<i>Community Benefit</i>	<i>Previous Year</i>
1. Emergency Preparedness	All Community Members	635		\$20,900	\$0	\$20,900	\$27,397
	<b>Subtotals</b>	<b>635</b>	<b>0</b>			<b>\$20,900</b>	<b>\$27,397</b>
<b>G. Community Benefit Operations</b>							
<i>Program/Service</i>	<i>Population Definition</i>	<i>Number of Hours</i>	<i>Number Occurrences</i>	<i>Expenses</i>	<i>Revenue</i>	<i>Community Benefit</i>	<i>Previous Year</i>
1. Dedicated Staff Costs	All Community Members		1	\$21,195	\$0	\$21,195	\$21,195
	<b>Subtotals</b>		<b>1</b>			<b>\$21,195</b>	<b>\$21,195</b>
<b>H. Charity Care</b>							
<i>Program/Service</i>	<i>Population Definition</i>	<i>Number Served</i>	<i>Number Contacts</i>	<i>Expense</i>	<i>Revenue</i>	<i>Community Benefit</i>	<i>Previous Year</i>
1. Hospital Charitable Care	Low Income, Underinsured, Uninsured	3,848		\$14,133,587	\$0	\$14,133,587	\$12,789,087
2. Family Health Center, Concord Charitable Care	Low Income, Underinsured, Uninsured	1,410		\$491,369	\$0	\$491,369	\$518,599
3. Family Health Center, Hillsboro-Deering Charitable Care	Low Income, Underinsured, Uninsured	236		\$57,439	\$0	\$57,439	\$76,388
4. Physician Practices Charitable Care	Low Income, Underinsured, Uninsured	2,156		\$634,504	\$0	\$634,504	\$561,643
5. Prescription Voucher Program	Low Income, Underinsured, Uninsured		2,135	\$16,459	\$0	\$16,459	\$31,754
6. Concord Hospital Family Health Center Dental Services	Low Income, Underinsured, Uninsured	760		\$314,986	\$0	\$314,986	\$254,771
	<b>Subtotals</b>	<b>8,410</b>	<b>2,135</b>			<b>\$15,648,344</b>	<b>\$14,232,242</b>

**Total Community Benefit Valuation**

**\$37,086,775**

**\$37,075,643**

\* Graduate Medical Residency/Education valuation for 2010 has been restated based upon updated funding information adjusting the overall total valuation for 2010.

**\$38,061,204 \***

previously reported