

Concord Hospital Community Benefit Investments

2011 Highlights

Concord Hospital invested **\$33,066,157** in fiscal year 2011 to address identified community health needs (2008 Capital Region Community Health Needs Assessment), representing **89%** of its total community benefit investment of **\$37,086,775**.

Investments to respond to health needs include:

Affordability of Medical Care – Total \$15,316,899

- Charity Care services supported 7,650 individuals

Access to Medical Care – Total \$10,250,044

- \$521,427 invested in financial counseling to serve 5,227 people;
- \$3,320,806 to subsidize primary care;
- \$3,192,651 to support Family Medicine Residency, one third of the graduates are practicing in the Capital Region;
- \$2,689,366 invested in Family Health Center operations, serving 11,096 individuals;
- \$476,297 invested in Emergency Department operations, providing 67,475 encounters;
- 111 people received \$7,946 in tuition assistance for community health education programming;
- 237 taxi trips totaling \$3,987 for patients needing transportation;
- \$37,564 invested in the Physician Referral Line, which supported 1,648 individuals.

Access and Affordability of Dental Care – Total \$862,614

- 916 individuals served and 2,986 encounters at the Family Health Center Dental Clinic;
- \$314,986 in dental charitable care provided to 760 people;
- \$210,000 provided through the Community Services Fund;
- 115 children reached through community collaborative dental clinics and 371 sealants were applied;
- Provided access to a community dental home for 80 area families in need.

Access and Affordability of Behavioral Health Services – Total \$3,645,989

- Emergency Behavioral Health - \$845,249 invested to contract with Riverbend Community Mental Health to provide 24/7 access in the Emergency Department, providing 2,061 contacts to 1,424 individuals;

- Behavioral Health Subsidy - \$2,549,378, serving 1,271 individuals;
- \$223,362 in Community Services Fund grants to Riverbend Community Mental Health;
- \$28,000 Community Services Fund grant to the Family Health Center for behavioral health services support.

Access to Prescription Medication

- 2,943 received \$5.7 million in needed medication through the Prescription Assistance Program;
- \$16,459 invested to provide 2,136 in emergency prescription vouchers.

Access to Substance Use Services

- \$530,686 invested to serve 1,404 individuals.

Access to Community Health Education, Wellness and Prevention Programs – Total \$742,596

- \$342,857 invested to provide community health and wellness education to 4,424 people;
- 152 individuals provided with smoking cessation programming and services;
- \$90,653 invested in screenings for 3,449 individuals;
- \$261,186 invested in 1,851 occurrences for parenting education and support;
- \$47,900 provided to ten community parenting education and support programs through the Healthy Beginnings Endowment Fund.
- 1,798 individuals supported through Family Planning programs at Concord Hospital Family Health Centers in Concord and Hillsboro-Deering.

Programs/Services for Chronic Health Conditions – Total \$1,700,870

- \$77,919 invested in programs to support a healthy weight and reduce obesity;
- 3,042 individuals provided with diabetes management support;
- 4,402 individuals served through investments in cardiac, pulmonary and cholesterol management programs and services;
- \$283,760 invested in supportive programs for people with cancer at the Payson Center for Cancer Care.